

NEW - How to Report Student Absences



MDJH uses School Messenger-Safe Arrival to record student absences. If you know that a student in your home will not be in school that day, or in a time to come, please use our **School Messenger - SafeArrival** system.

With **School Messenger- SafeArrival**, you are asked to report your child's absence **in advance** using any of these 3 convenient methods:

1. **App:** Using your mobile device, download and install the **SchoolMessenger** app from the Apple App Store or the Google Play Store (or from the links at go.schoolmessenger.ca). The first time you use the app, select **Sign Up** to create your account. Select **Attendance** then **Report an Absence**.
2. **Web:** Use the **SafeArrival** website (go.schoolmessenger.ca). The first time you use the website, select **Sign Up** to create your account. Select **Attendance** then **Report an Absence**.
3. **Phone:** Call the toll-free number 1 (844) 408-9360 to report an absence using the automated phone system.

Please Note: The phone number and email that we have on file in PowerSchool **must match the one you use** for SafeArrival School Messenger.

There is only one option right now to choose for being absent, and that is for a full day. If your student will only be absent for a portion of the day, then choose a full day, and School Messenger will automatically adjust the absence to a partial day when classroom attendance data is uploaded at the end of the day. We can also see what is entered in School Messenger here at the school, so when your student signs in, we can also see that your student is excused. The option is also still available for you to call in when you drop off/pick up your student and we will adjust attendance manually as well.

Please Note: While School Messenger works along with Power School to update, it won't do so until we run the School Messenger Program at the end of the school day. Power School will send out Absent notifications during the school day, but please know that if you recorded it in School Messenger, it will get updated at the end of the school day. Thank you so much for your patience.

Macdonalddrivejrh@nlesd.ca email will **no longer be used** for reporting absence notifications. You can use this general school email for general questions and information **ONLY**. Thank you for your patience and cooperation as we implement this system. To download this information as a letter, [please click here](#).