



Pay-What-You-Can School Lunch Program

Questions and Answers

What does a pay-what-you-can lunch program mean?

A pay-what-you-can lunch program is a flexible model designed to ensure every student has access to nutritious meals. Families can contribute any amount they feel comfortable with. This approach builds a sense of community and ensures that no child goes without a healthy lunch.

What if I'm not able to pay the full amount for the lunches?

No problem at all! The program is structured to be inclusive and supportive. You can contribute the amount that works for your family, even if it's less than the full cost. Payment information is private, and no questions are asked. Your payment is confidential and ensures a stigma-free lunch program. Whether you pay the full amount, a portion of the full amount, or no payment at all, students participating will receive and enjoy the same healthy and nutritious meal.

Where do I go to order meals for my child?

Chartwells Eats can be found at chartwellsk12.ca.

How will I know when to order?

Chartwells Eats has set a schedule for each ordering cycle and can be found on the ordering site.

Will my child be able to order at school?

Pre-ordering of meals online is required. Orders will have to be placed within the ordering cycle as noted above. Chartwells Eats will not be able to accept orders after the ordering cycle has closed.

Will there be other food available for my child to purchase during lunch?

Chartwells Eats will offer two nutritious meal options each day. Meals will be ordered online in advance using the system noted above. Milk may also be ordered through the system. Other foods will no longer be available for sale at the school.

What if my child is absent from school on a day that they have a lunch ordered?

If you have ordered a meal for your child and they are absent from school on the delivery day, please order a future meal at no cost.



My child has allergies. How will I know what's in the meal?

To help support your child's safety, Chartwells Eats will continue to provide detailed ingredient listings for all meals through the ordering system. You can use this tool to identify any potential allergens and plan accordingly.

Any food that is not currently permitted in your school, will not be part of the school lunch program.

Schools take allergy concerns seriously, so don't hesitate to ask for clarification or additional support. Together, we can create a safe and inclusive dining experience for every student.